

Data protection: Contract data processing

1. Purpose

Flughafen Zürich AG only processes personal data entrusted to it for the purpose specified by the customer. The categories of entrusted personal data and the purpose of the data processing are based on the agreed service:

Service	Categories	Purpose
Telephone calls	Name, contact details of ordering party Connection data IP addresses	Provision of telephony Maintenance and support
Trunked radio	Connection data Conversation content	Provision of trunked radio connection Maintenance and support
IP MPLS network	Login data IP and MAC address Internet traffic Location	Provision of the IP MPLS connection Maintenance and support
Rent-a-Client	Name, contact details of ordering party Login data IP address	Provision of the service Support
Internet services	IP and MAC address Location	Provision of Internet services Maintenance and support
FIDS & AOS	Login data	Provision of access to FIDS & AOS Maintenance and support
BRTS	Login data Account numbers	Provision of access to BRTS Maintenance and support
Video	Login data Access to video files Logs on accesses, storage	Provision of accesses Guaranteed data protection
Wi-Fi	IP and MAC address Log data	Provision of Wi-Fi usage Maintenance and support

2. Customer's rights and obligations

The customer guarantees that the personal data entrusted to Flughafen Zürich AG have been collected and processed in accordance with the relevant data protection standards and that Flughafen Zürich AG is authorised to transmit and process personal data and that this does not conflict with any confidentiality obligations. Moreover, the customer guarantees that the person whose data are being transmitted has been informed about the purpose of the processing and the handling of personal data and the disclosure of the

data to Flughafen Zürich AG or that this is clear from the circumstances and that Flughafen Zürich AG is not being obliged to perform any processing that the customer itself would not be authorised to perform.

The customer can check at all times, in a suitable manner and at their own expense, that Flughafen Zürich AG is complying with the agreement.

The customer is responsible for ensuring that the persons affected can exercise their rights in accordance with the relevant data protection legislation. Flughafen Zürich AG provides appropriate support in this context. It forwards enquiries from the persons affected to the customer without asking for the reason.

3. Data processing by Flughafen Zürich AG.

Flughafen Zürich AG processes the data in question only in countries with a level of data protection equivalent to that in Switzerland and deletes them once the processing purpose has been fulfilled. Premature deletions, corrections or transmissions are performed only by instruction of the customer and provided this does not conflict with any other legal obligations.

Flughafen Zürich AG confirms that it implements the legally required technical and organisational measures in order to protect personal data from unauthorised processing, loss, destruction and damage.

Flughafen Zürich AG requires its staff to observe confidentiality when processing data.

Flughafen Zürich AG informs the customer if it believes that it is no longer in a position to comply with this agreement, especially if it has received or expects to receive a request or instruction from a relevant authority to disclose some or all personal data to which this agreement applies or to cease processing the data or if an erroneous or unauthorised access has occurred. In such a case, Flughafen Zürich AG will ensure the customer of its support with the clarification.

4. Sub-processing

Sub-processing is permitted. Flughafen Zürich AG guarantees that the sub-processing will involve only the processing steps set out in this agreement, that the processing will be performed only in countries with a level of data protection equivalent to that in Switzerland and that it will oblige the sub-data processor to observe the defined data protection obligations and will ensure compliance with them.

If the sub-data processor does not fulfil these data protection obligations, Flughafen Zürich AG remains liable in respect of the customer for fulfilment of the obligations by the sub-data processor.

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