

General Terms and Conditions for the use of staff parking products 1 January 2018

1 Right of use

The staff parking products issued by Flughafen Zürich AG entitle the holder to use a parking space in the allocated parking facilities in direct connection with his/her professional activities for the employer company at Zurich Airport.

The staff parking product is valid in each case for a specific parking duration at a specific parking location (see "Overview of staff parking products").

The defined parking duration may be exceeded, but in this case the same parking rate as for the general public is then payable for the additional parking time. No discounts will be applied to such charges.

The staff parking product is for personal use only and is not transferable. The only exception is the Personal Top long-term parking card, which is also available as a transferable company card. Only one staff parking product can be issued per person. The minimum validity period is three (3) months. It is not possible to switch to a different product during this period.

1.1 Allocation

With the staff parking products, Flughafen Zürich AG grants authorisation for the use of certain parking facilities. There is no entitlement to a specific parking space within the parking facilities.

Depending on the product, the parking guidance system for employees on the access roads must be observed. Any parking facilities shown as full may not be accessed or used.

Sometimes staff car parking facilities can overflow due to heavy demand. In this case, the special signage and/or the parking guidance system for employees must be followed.

If, in an exceptional case, no parking facility can be allocated or the employee has to park in an outside parking space because the staff parking areas are full, he/she is not entitled to claim reimbursement or compensation.

2 Use of staff parking products

The staff parking product must always be used properly, even if the system is faulty, e.g. if the barrier is standing open. If following another vehicle, drivers must always wait for the barrier to close again before using their own staff parking product. Drivers must always enter and exit with the same vehicle.

If it is not possible to use the staff parking product and/or there is some other problem, drivers must always request assistance using the call button (button displaying the call symbol) at the entrance/exit post.

They must never take a parking ticket, as then the parking rates for the general public will apply.

If a parking ticket is used due to the loss or damage of the staff parking product and/or without the consent of the ZRH Center, the holder is not entitled to claim compensation from Flughafen Zürich AG.

If drivers forget their long-term or rechargeable parking card, as an exception they may take a parking ticket. A discount can then be obtained shortly before exiting by pressing the call button or contacting the ZRH Center at any pay station.

3 Return, damage and loss

If it is no longer needed, or if a person ceases to work for the employer, the staff parking product must be returned to Flughafen Zürich AG (ZRH Center) immediately, within 30 days at the latest.

Staff parking products (card and ticket) must be handled with care and protected from heat, particularly from exposure to the sun. They must not be bent or damaged in any way.

The loss of a long-term parking card or a rechargeable card must be reported to Flughafen Zürich AG (ZRH Center) immediately. If it is necessary to use a public parking space due to the loss or damage of the staff parking product, no waiver or reimbursement of fees will apply. A fee of CHF 50 will be charged for the replacement of lost or damaged long-term parking cards and rechargeable cards.

4 Withdrawal of the card

If a staff parking product is misused, Flughafen Zürich AG may withdraw or block the offender's product. Flughafen Zürich AG may notify the respective employer. The right to initiate criminal proceedings and/or civil liability claims is expressly reserved.

5 Parking regulations

The parking regulations in force (available at www.zurich-airport.com) must be observed at all times. In the event of a breach of these parking rules, Flughafen Zürich AG may have the vehicle towed away at the expense of the driver or owner. The right to withdraw staff parking products, initiate criminal proceedings and/or civil liability claims is expressly reserved.

6 Liability of Flughafen Zürich AG

Persons using the staff parking products and the parking facilities do so at their own risk. Flughafen Zürich AG accepts no liability, in particular for damage to vehicles or for theft of or from vehicles or for any subsequent damage resulting from staff parking products not functioning as intended.

7 Data protection and confidentiality

Flughafen Zürich AG undertakes to handle customer data carefully and to comply with data protection regulations.

Car registration numbers, security camera images, intercom calls, telephone calls and the use of staff parking products may be recorded for security and monitoring purposes.

8 Contacts

Flughafen Zürich AG

ZRH Center

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